

VERGER et DELPORTE UAE Ltd.



Outsource your support to

- ✓ Expand Your Capability
- ✓ Scale Your Business Rapidly
- ✓ Contain Your Operating Costs

IT SUPPORT



IT Services & Support Contact

Mr. Chandradharan Nair

Tel: +971 6 543 2436

Fax: +971 6 543 4139

Mobile: +971 50 482 1924

Email: chandran@verger-delporte.ae

ABOUT US

Verger et Delporte UAE Ltd. IT Support provides Services and Solutions for Network and computer systems and enterprise-wide rollouts of systems engineering and professional technical services, training services and products, systems and network integration, and related information technology services. These include clients in Government, Defense, Telecommunication, Commercial and Retail markets. Verger et Delporte UAE Ltd. - IT Support can provide the design and implementation of various networks, Servers, Computer systems, Local Area Network or a Wide Area Network. With our own experienced personnel, we design and install intelligent Network systems that conform to the client's requirements and specifications. Verger et Delporte UAE Ltd. is certified to provide you with the very best solutions from the industry's leading manufacturers.

Whether you are adding a single workstation, networking a few stand-alone PC's or implementing a campus wide network... we will get you connected.



We are also involved with IT Trading to provide you the right material, hardware or software with the best value for your money. Ensure the best possible return on your network hardware investment with expert support from the people who know how to keep your equipment running right-our service professionals.

NETWORK SOLUTIONS

LAN / WAN Design and Implementation

Years of experience in the field of on-site maintenance support has established us as a provider of first Class Network design, Installation and Implementation services to a broad range of clients in the Government, Financial, Commercial and Industrial sectors.

We understand the needs of our clients as only engineers can, and are organized to meet those needs promptly and efficiently. Attributes of success is due to the quality of its staff, rechu proven management techniques and a firm commitment to working closely with our clients from the onset of any project. These combined with well established procedures ensure that our clients get the solution that is right for them, and the project is completed on time



Areas of expertise include:

Analysis & Audit of existing networks, Preventive actions in the existing Client network setup.

24/7 Support - Out-of-hours Support

Verger et Delporte UAE Ltd. IT Support provides time-flexible, out-of-hours support to meet customer needs and priorities. Our out-of-hours support can support a business 24/7, or at times when your own IT staff is not around.



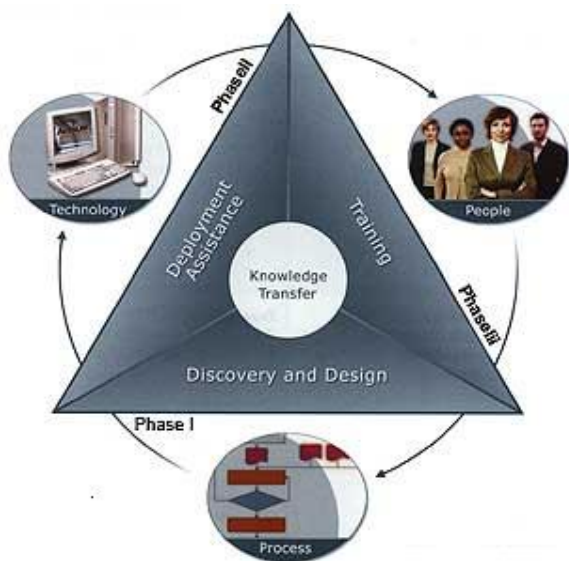
Project Based Services

Verger et Delporte UAE Ltd. IT Support project based IT services combine high levels of flexibility and cost-effectiveness.

Verger et Delporte UAE Ltd. IT Support has a successful track record in providing emerging corporate with a wide range of project-based support.

Our services encompass migration, upgrades, network design and build. Our modular approach to IT services enables us to deploy the resources required in a totally flexible, cost-efficient way.

For organizations seeking to partially outsource internal IT functions, it's a perfect solution. From network upgrade and implementation, to new network design and consultation, we work closely with clients' internal IT teams to help meet both technical and business objectives.



IT Products

Through our partners, Verger et Delporte UAE Ltd. IT Support can provides business with purchase of IT hardware and software products at prices lower than market rate.

From purchase of computer workstations, servers, routers, printers, to software like Microsoft Windows, Microsoft Office, Adobe Products and Avast Anti-virus software, Verger et Delporte UAE Ltd. IT Support is a one stop IT solution provider to our clients.

Quality of Service:

Proper Quality Records are maintained and submitted to the client or any third party concerned, to ensure Service and Quality legitimacy. The Testing equipments, along with Expertise and quality of execution ensure a safe and efficient operation of the installation.



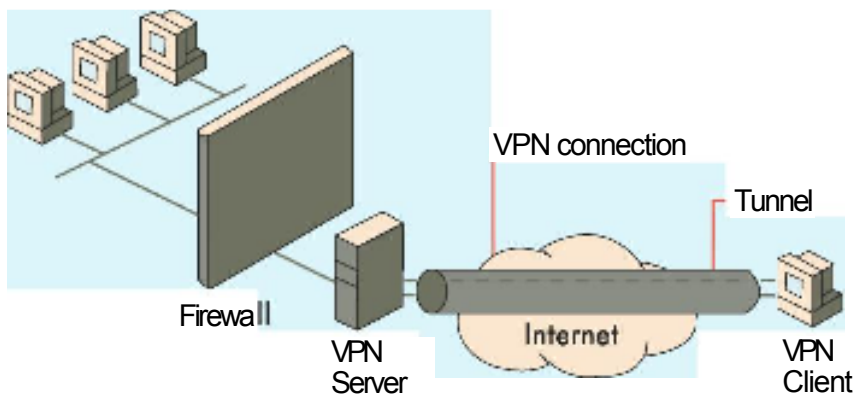
Server / Workstation Installation and Configuration:

- Team of system engineers for complete installation and configuration of information systems, IBM, HP , Cisco, 3COM, Extreme Networks ...
- Windows server range, Microsoft Exchange and Lotus Notes.
- ISA server SQL server
- Domain integration mono / multi sites

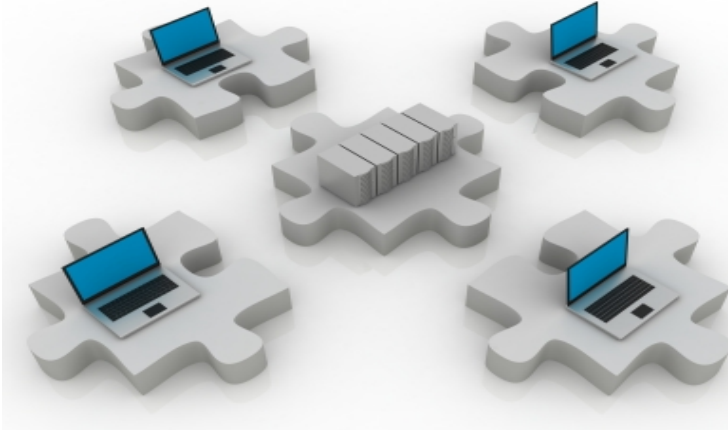


Intranet and Extranet Solutions:

Network deployment, migration of different Computer Systems. Groupware solutions (Lotus Notes, Microsoft Exchange, VPN...) Client / server



NETWORK AUDIT/ CONSULTANCY



Two of the most important issues in business today are increasing the bottom line and minimizing costs. We aim to provide 100% network service & solutions for our customers. Catering to all your networking needs

specializing in systems development, technical and software support, hardware, networking, security and training. Our customer base range from individuals to large corporate IT users. We deliver fast and efficient service to our customers, aiming services to be received on time and targeted to meet the client's needs and specifications.

In pursuit of providing efficient service Verger et Delporte can perform an audit about your system and document all your network activities. Scope of services can include:-

- Inventory of all your equipment (PC, Notebook, Printer...) and give you a full report with detailed items for each equipments. This file will also integrate all information relative to Purchase, warranty... Most of the companies do not maintain proper documentation on their equipment. It sometimes results in loss of time when it comes to repair. Proper filing is the key of a well maintained Network
- Updated schematic of your network and the connectivity. Inventory of all licenses for available software and outstanding issues. Today many companies do not abide laws because their employees easily install software without legal licenses. The Management is responsible for such issue and a special team from the Ministry of Information in the UAE as well as BSA is both chasing such illegal piracy. Heavy fines as well as possible destruction of the equipment are some of the penalties given by them to offenders.

- Ensure that all backup is done for each machine and if not, give you advise and provision to implement it during our maintenance contract. Have you ever imagined how much you depend on your computer? Do you have a proper backup? Is your data safely stored (in case of fire in your premises for example)? Do you know how much time it takes you to recover from such disaster? Maybe you think you are backing up your data on the server in your shared folders, but what about the data stored directly in each computer on the local drive?



We will help you in designing a proper backup policy.

- Ensure that you do have proper anti virus software with updated patches. How many companies have an antivirus software, but not updated? Do you regularly perform activities such as: Windows update, MS Office update ... Many companies have seen their data damaged because of one virus affecting most of their computers.

We will help you in designing a proper security policy.

- Assess the needs of your employees in terms of training and propose you our services on that matter. You may daily use some programs (Excel, AutoCAD...) but what if you learn that you can optimize your files by using macros or functionalities that you ignore.
- Check the servers configuration and give you proper advice on the best setting solution. Configuring the server is not an easy task and all your NT architecture depends on that.
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IT MAINTENANCE



If your Information System is not performing up to expectations or the processing speed is on the decline, it may be time for some expert system maintenance. Our technical staff has experience with just about every type of hardware, software and network configuration used in the current industry environment. We can optimize your systems processing speed, solve your connectivity problems, resolve data corruption issues, and much more. Our staff can quickly diagnose and resolve those nagging problems, large or small.



We cater to several customers each of who have their own requirements. Our solution is a comprehensive Information Technology Maintenance contract that automatically address esthe problem of system degradation and reduces the chance of failure.

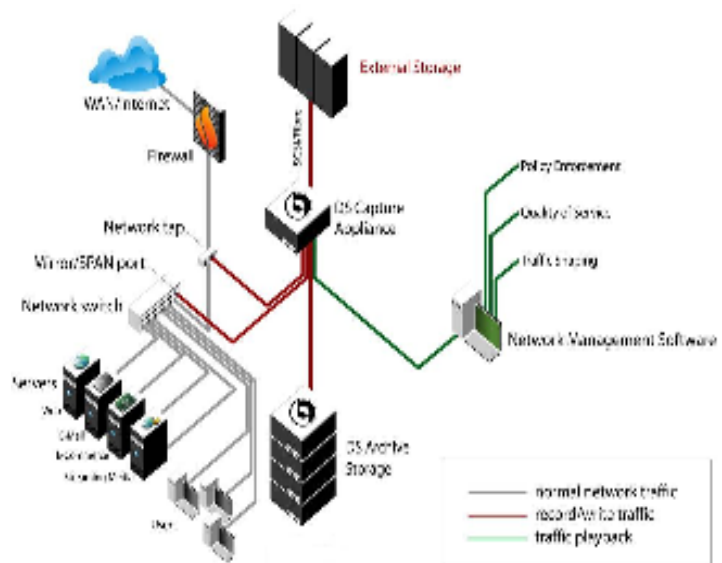
Scope of work includes:-

- Permanent on site assistance, dedicated coordinator
- Planning and implementation of disaster recovery Solutions
- Bottleneck detection and prevention
- Preventive and corrective actions
- Unlimited timing in case of service

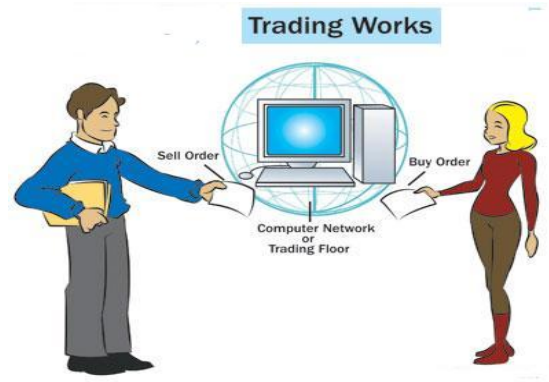
oriented

Contracts

- Network Auditing
- Network Monitoring
- Dedicated system engineer, fix intervention
- Planning
- On call assistance/ Telephonic Support
- Annual Maintenance & On call intervention
- Service oriented contracts



IT TRADING



Verger et Delporte IT Support provides the industry's leading Networking Service & Solutions to enable organizations to more effectively manage their business. Being cooperation and partnership with leading manufacturer's along with their expertise wide partner management platform helps us to update organizations and work collaboratively to, drive customer satisfaction, provide easy access to product information, training, sales tools and transaction data.

We offer only innovative products with manufacturer's guarantee. Our customers are covered in the case of a complaint very well and enjoy here the international guarantee of great groups which are troubled steadily to their expiry to improve cheers the customers.

SOME CLIENT REFERENCES



Nicrinox FZE



PROBLEMS WITH YOUR NETWORK / COMPUTER SYSTEMS?

Fed up?



Discouraged?



Virus Alert?

YOU FEEL ALONE?



NEED

SOME HELP?



Keep your systems a source of productivity not a source of problems....

Maintenance services – AMCs

Supply of equipments – PC's – servers-softwares

Deployment – configuration – troubleshooting
Consultancy



VERGER et DELPORTE UAE Ltd

Tel: 06 -5432436

Fax: 06-5434139

PO BOX 5629, SHARJAH

<http://www.verger-delporte.ae>